

## NISQ D23 Structure and Scheme of Delegation

NISQ. 2019/2022 Structure

NISQ. 2019/2022 Scheme of Delegation

### Rationale

The underlying principles for this Scheme of Delegation are;

That all subsidiaries of the GSQ group should be given the structured flexibility to govern transparently and manage effectively the respective companies independently and free from any interference or influence of the parent company provided the subsidiaries are not in breach of any of the group corporate responsibilities or group principle values as stated in writing in the Group Adopted Statement

- SQ group is a Private Company limited by shares, having its registered office situated in Northern Ireland, it remains true to its aims and objectives.
- ❖ GSQ group is mindful of the responsibility to ensure that all statutory obligations are met.
- SQ group is the corporate and sole shareholder of the Awarding Organisation NISQ.
- SQ group believe the governors of the NISQ Governing Body are best able to service the needs of, the Awarding Organisation, the learners, the NISQ Approved Centres, the security sector and the wider community and manage and meet the general conditions of recognition set by CCEA Regulations.
- SGQ group as the sole shareholder of NISQ. intention is to be as light-touched as possible within the NISQ Scheme of Delegation for the NISQ governing Body and Governors to make decisions at an awarding Organisational level to fully meet the needs of the, Learners, the Qualifications, the NISQ Approved Centres, the security sector and the wider community.

## **General Information**

GSQ group Adopted Company Statement	NISQ Adopted Company Statement
Mission To Provide Accredited Specialised Security Qualifications and Training on a Global Platform	Mission To Provide Accreditation of Specialist Security Qualifications for Submission to the OFQUAL Register OF Regulated Qualifications and to Approve NISQ Centres.
Vision  To have accredited and have delivered a series of Modern and ground-breaking structured Qualifications that have been designed to combat, contain, research and understand the rising global security threat levels.	Vision To Develop, Deliver and Award a series of Modern and ground-breaking structured Qualifications that have been designed to combat, contain, research and understand the rising global security threat levels.
Methodology "The Transference of Specialised Tradecraft and Methodology built upon a sound Academic foundation, combining the practical and the academic worlds" William McDowell	Methodology "The Transference of Specialised Tradecraft and Methodology built upon a sound Academic foundation, combining the practical and the academic worlds" William McDowell
Deliverables A focused, measurable, transparent, accountable and sustainable strategy, system and force designed to counter past, present and future threats, delivered through Scientific Practitioners to Ensure Evidence Based Practice.	Deliverables A focused, measurable, transparent, accountable and sustainable Awarding Organisation, delivering a robust and structured development, assessment and approval strategy for Specialised Security Qualifications.
Values Transparency - World Renowned Expertise – Accountability – Innovation – Integrity	Values Transparency - World Renowned Expertise – Accountability – Innovation – Integrity
Demand "Our discussions today have focused on the greatest security challenge our two countries face: tackling terrorism and rooting out the extremism that fuels it. Both our countries have sadly experienced the horrors of terrorism all too recently". Theresa May on Terrorism	Demand "Our discussions today have focused on the greatest security challenge our two countries face: tackling terrorism and rooting out the extremism that fuels it. Both our countries have sadly experienced the horrors of terrorism all too recently". Theresa May on Terrorism

### **NISQ**

The shareholder appoints two Directors as a Board of Directors to run NISQ as stated in NISQ.'s Articles of Association. These two Directors delegate their powers to an NISQ Governing Body under the published NISQ Scheme of Delegation, whose governors' role is to manage and govern NISQ on behalf of the Directors and shareholder. The membership of the NISQ Governing Body shall be for the shareholder to approve and consists of 7 personnel being, an independent non-executive Chairperson appointed by the shareholder, the most senior academic and most senior security specialist from the Challenge, review and advisory committee, the Chief Compliance Officer of NISQ, the Facilities Management Officer of NISQ and the two Directors of NISQ [under their statutory duty of delegation].

This document, The NISQ Scheme of Delegation is intended to stress the critical role that the NISQ Governing Body has and their decision-making powers.

The NISQ governing body must utilise the help of a Challenge, Review and Advisory Committee [CRAC] to carry out monitoring and reviews within the Awarding Organisation and the NISQ Approved Centres. The CRAC have no powers of responsibility delegated to them, but if required may be appointed to and delegated powers as necessary to be members of approval panels, appeal panels, complaints panels or members of the Governing Body to fulfil the responsibility of members of the Governing Body where a conflict of interest is or may be perceived to be present or the necessity of an additional/alternative panel. The system supports succession planning for governance.

Communication between the shareholder and NISQ Governing Body

The NISQ Governing Body meets monthly and additionally as often as necessary. The Chair of the NISQ Governing Body and the Director of the qualification's division and the Director of the contract's division will schedule meetings with the shareholders bi-annually with one of these meetings being an AGM or more as necessity dictates. This provides an opportunity for updating and information sharing between the shareholders and NISQ and have issues raised which require the shareholders statutory approval. Feedback, review of the articles of association, review of the schedule of delegation and statutory requirements from the GSQ group will be a standing item on all the NISQ Governing Body agendas. In addition, minutes of meetings, a shared online governors' environment and the transparent cycle of business has been designed to support effective communication between all layers of governance.

### NISQ Governing Body

Mr I. Doig - Chairman,

Mr. W.M. McDowell - Director of Qualifications and Responsible Officer

Mr T. R. Poots- Director of Contracts

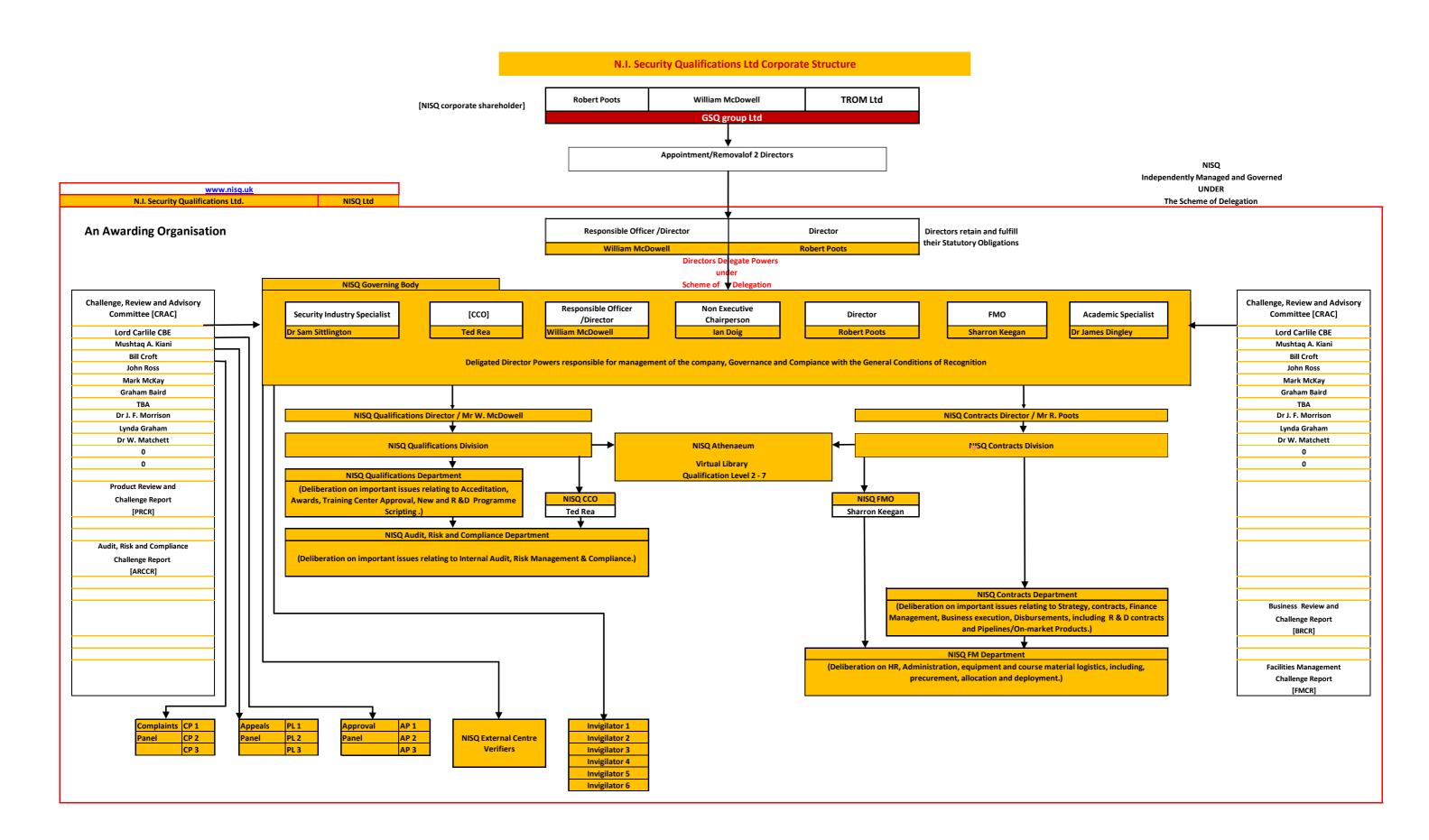
Dr. S. Sittlington MA. BSc (Hon), CFE – Academic and Operational Security Specialist

Dr. J. Dingley Bsc (Hon), MA, M Phil, PGDE – Academic and published security specialist

Mrs. S. Keegan – Facilities Management Officer

Mr. T. Rea QCB. MBE. – Chief Compliance Officer

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#### **NISQ Shareholders**

They are the Corporate Shareholder of NISQ.

#### **NISQ Directors**

The two NISQ Directors, the NISQ Qualifications Director and NISQ Contracts Director are appointed by the NISQ Shareholders and delegate their powers of management of NISQ to the NISQ Governing Body. Under their statutory duties they are appointed to the NISQ Governing Body.

### **NISQ Governing Body**

An Executive Body delegated the core governance and management functions by the NISQ Directors under the Scheme of Delegation. Members of the NISQ Governing Body are approved by the NISQ shareholders.

### Challenge, Review, Advisory Committee

An independent diverse group of experts who are tasked with entering the Awarding Organisation and the Approved Centres to challenge and review the process, operation, efficiency and deliverables of the Awarding Organisation and the Approved Centres.

#### **NISQ Shareholders**

The sole shareholder of NISQ is the corporate entity, GSQ group. managed by The GSQ group Ltd. Board of Directors who are responsible to: -

- appoint the NISQ Qualifications Director, the NISQ Contracts Director and Chairperson of the Governing Body
- approve the NISQ Scheme of Delegation, which are Delegated Powers given to the NISQ Governing Body
- approve the Governing Body appointments and any proposed changes to the NISQ articles of association.
- ensure value for money for the members of NISQ.

### **NISQ Directors**

The NISQ Directors exercise reasonable care, skill and diligence by delegating their powers in accordance with

- the NISQ company's articles of association,
- the NISQ Director's applicable statutory requirements and
- the NISQ Scheme of Delegation.

The NISQ Directors sit on the Governing Body and under their statutory duties: -

- monitor, test and challenge assumptions and ask for verification of key information if there are any concerns as to its accuracy.
- must be satisfied as to the integrity of any information received and
- must be satisfied as to the company's controls in respect of the delegated acts and
- always act in accordance with their other statutory duties, including undertaking all commercial negotiations

Delegation of Governance and Management Powers to the NISQ Governing Body

### **NISQ Governing Body**

The Governing Body is responsible for carrying out the powers of the company that have been delegated to it from the NISQ Directors under the NISQ Scheme of Delegation approved by the NISQ Directors and the NISQ shareholders. As well as being responsible for the management of NISQ they are responsible for the governance of NISQ including the three core governance functions: -

- of guiding the strategic direction of the company to deliver its Adopted Statement [mission, vision, deliverables and values],
- holding the Qualifications Division and Contracts Division to account and
- ensuring financial probity.

Challenge, Review and Advice

### **Challenge, Review and Advisory Committee**

The personnel of this independent diverse group of experts who are tasked with challenging and reviewing the process, operation, efficiency and deliverables of the Awarding Organisation and the Approved Centres are approved by the NISQ shareholders. The most senior academic and security expert of this committee are appointed to the NISQ Governing Body. The Challenge, review and advisory committee have no powers of responsibilities delegated to them, but individual personnel of this committee may be appointed as alternate NISQ Directors or alternate NISQ Governors with associated powers delegated to them by the NISQ Governing Body, if there is an identified conflict of interest or a need for specific additional groupings or functions.

### Composition of NISQ Governing Body

The membership of the NISQ Governing Body shall be for the shareholder of NISQ, to approve and consists of 7 personnel to include: -

An independent non-executive Chairperson.

The NISQ Responsible Officer/NISQ Qualifications Director

The NISQ Contracts Director as Vice Chairperson.

The most senior academic from the NISQ. Challenge, review and advisory committee.

The most senior security specialist from the NISQ. Challenge, review and advisory committee.

The NISQ. Chief Compliance Officer.

The NISQ. Facilities Management Officer.

Individuals appointed by the shareholder of NISQ. may be parents of learners, members of staff of NISQ., members of the Challenge, review and advisory committee or individuals who live or work in the community and sector served by NISQ., when being appointed under this clause, the shareholders of NISQ. shall give due consideration to the opinion of the NISQ Governing Body and the need to appoint the right people with the necessary skills, time and commitment to the government and success of the NISQ Governing Body. Potential governors will be required to attend a meeting prior to joining providing a chance for all involved to consider the commitment fully.

### **Central Functions**

As part of the GSQ group of companies NISQ aims to have the greatest amount of impact with efficacy and Learner security. Once multiple NISQ Approved Centres are in place the learner will have a choice of location, training personnel and time tables but in the mean-time an initial Centre in Northern Ireland will apply for approval as an NISQ Approved Centre known as PraesumNI Ltd. This potential NISQ Approved Centre as with all Approved Centres will sign-post the applicant to the NISQ. web-site where the learner can access the published NISQ Qualification specifications, NISQ Approved Centre Application forms and guidance, NISQ policies, NISQ scheme of delegation, the NISQ Governing Body minutes and schedule of meetings and the necessary NISQ application forms and associated guidance notes.

The fees for the various NISQ Qualifications and NISQ Approved Centre costs will be advertised on the NISQ website. All payments for the NISQ Qualifications are payable to a central functional bank account within the GSQ group with all optional equipment and optional accommodation packages negotiated and payable direct to the Approved

Centres of the learner's choice. The fixed NISQ awarding proportion of the Qualification Fee payable to the Awarding Organisation is released to NISQ. on an agreed timeframe and the fixed training proportion of the Qualification Fee payable to the approved training centre is released to the NISQ Approved Centre on an agreed timeframe. This mechanism enables NISQ. to protect and guarantee to the learner in exceptional circumstance if an NISQ Approved Centre fails by going into administration or becomes bankrupt before the learners have completed their qualification, that NISQ at their discretion can offer either another qualification Centre and date to complete their qualification or a full refund of the Qualification Fee [please note that any optional equipment package and/or any optional accommodation package negotiated separately which have been paid direct to the NISQ Approved Centre are not guaranteed or refundable by NISQ.]

### **Budget Setting**

All final NISQ. budgets must be submitted to the NISQ Governing Body for ratification and then submitted to the NISQ shareholder approval. Budgets require authorisation by the Qualifications Director, Chief Compliance Officer, Facilities Management Officer and the Contracts Director prior to being presented to the NISQ Governing Body.

The Chief Compliance Officer will submit the Statement of Compliance each year to the Approval Panel for review and then to the NISQ Governing Body for ratification and approval prior to submission to CCEA Regulations.

The Governing Body, the non-executive Chairperson, the Qualifications Director, Chief Compliance Officer, Facilities Management Officer, the Contracts Director and the Challenge, review and advisory committee, the Approval Panel, Appeals Panel, complaints panel, the NISQ external verifiers and invigilators will work within specific parameters as follow: -

Delegated Duty	Delegated Authority	Comment
Changes to the NISQ articles of association.	NISQ shareholders	NISQ shareholders approve any proposed changes to the NISQ articles of association proposed by The NISQ Governing Body
NISQ Scheme of Delegation,	NISQ shareholders and NISQ Directors	NISQ shareholders and NISQ Directors approve the NISQ Scheme of Delegation NISQ D23 and any alterations or proposed changes, proposed by NISQ Governing Body or NISQ Directors.

Appoint the NISQ Qualifications Director, the NISQ Contracts Director and the NISQ Non-Executive Chairperson	NISQ shareholders	The NISQ shareholders appoint the NISQ, Qualifications Director, Contracts Director and the Non-Executive Chairperson
Approve the 4 Governors	NISQ shareholders	The NISQ Shareholder approves the 4 governors including the Facilities Management Officer, the Chief Compliance Officer, the Senior Security Operational Specialist and the Senior Academic Security Specialist proposed by the NISQ Governing Body.
Ensure value for money for the shareholder of NISQ.	NISQ shareholders	This is delivered through NISQ shareholders appointing the two Directors of NISQ, who bear the value for money responsibility under their statutory obligation to the Shareholder and are therefore the sole negotiators of NISQ for all commercial contracts.
Negotiation for NISQ	NISQ shareholders	NISQ shareholders delegate all negotiating powers to the Directors who must undertake these themselves and cannot delegate these powers to anyone else.
Investments	NISQ shareholders	The NISQ shareholders will collate an Investment fund to support and enable NISQ. to guarantee the Learners Qualification or a refund of the Qualification Fee if a Catastrophic failure of An NISQ Approved Centre occurs (this guarantee will not cover optional equipment or accommodation package fees paid directly to the NISQ Approved Centres).
Capital Programme	NISQ shareholders	Proposed capital programmes need to be submitted by the NISQ Governing Body including the approval of the Contracts Director to the NISQ shareholders.
Capital Contract Variations	NISQ Shareholders – if exceeding agreed capital contract budget but within contingency.	A 5% contingency is built into all Qualifications to allow for some local contract variations during the capital contract and held by GSQ group in a central functional bank account for exceptional circumstances and accessed following successful application by the NISQ Governing Body.

Capital Contract Variations	NISQ Governing Body - if within capital contract budget	If within agreed capital contract budget excluding contingency.
Statutory Obligations	NISQ Directors	The two NISQ appointed Directors are responsible for their statutory obligations and duties and must exercise reasonable care, skill and diligence when delegating their powers under the NISQ Scheme of Delegation.
Insurance	NISQ Governing Body	The NISQ Governing Body ensure best value for money with the most competitive insurance coverage and quotation. Currently NISQ. are insured by HISCOX Insurance Company.
Admissions: Learner Registration	NISQ Governing Body	Learner registration application Form NISQ 12 and guidelines NISQ GL16
Admissions: Centre Registration	NISQ Governing Body	Centre registration application form NISQ 01 and application support booklet NISQ 02
Diversity	NISQ Governing Body	It is the responsibility of the Directors to ensure that all statutory Diversity laws are adhered to and the appropriate Diversity procedures and policies are in place. Delegated authority for this area will sit with NISQ Governing Body under health and safety policy NISQ D1
Health and Safety	NISQ Governing Body	It is the responsibility of the Directors to ensure that all statutory Health and Safety laws are adhered to and the appropriate Health and Safety Certificates are in place. Delegated authority for this area will sit with NISQ Governing Body under health and safety policy NISQ D2

Income Generation from within the fixed Fees	NISQ Governing Body	Any income generated from within the fixed allocated fees NISQ 06L and NISQ 06C (including that generated by efficiencies of scale and /or procurement) belong to NISQ and each individual NISQ Approved Centre whichever has accrued them, for them to invest in the future learning of learners
Sanctions	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body policy on sanctions NISQ D18.
Safeguarding	NISQ Governing Body	It is the responsibility of the Directors to ensure that all statutory safeguarding laws are adhered to and the appropriate safeguarding policy and procedures are in place. Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on safeguarding NISQ D4
Equal Opportunity	NISQ Governing Body	It is the responsibility of the Directors to ensure that all statutory Equal Opportunity laws are adhered to and the appropriate Equal Opportunity policy and procedures are in place. Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Equal Opportunity NISQ D3.
Malpractice and Maladministration	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Malpractice and Maladministration NISQ D5
Appeals Policy	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Appeals NISQ D6

Complaints Policy	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Complaints Policy NISQ D7
Catastrophic failure of An NISQ Approved Centre	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body and actioned under the NISQ Governing Body Contingency Plan NISQ D8
Conflicts of Interest	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Conflicts of Interest NISQ D9
Whistleblowing	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Whistleblowing NISQ D10.
Special Consideration and Reasonable Adjustments	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Special Consideration and Reasonable Adjustments NISQ D11
Adverse Effect	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Adverse Effect NISQ D13
Disruption to Examinations and Assessments	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Disruption to Examinations and Assessments – joint approach NISQ D14.
Recognition for Prior Learning	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Recognition for Prior Learning NISQ D15

Participating and Learner Behaviour	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Participating and Learner Behaviour NISQ D16.
Collecting Data and Protecting Information	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Collecting Data and Protecting Information NISQ D17
Endorsement	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Endorsement NISQ D20
Third Party	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Third Parties NISQ D21
Managing Risk	NISQ Governing Body	Delegated authority for this area will sit with NISQ Governing Body under NISQ Governing Body Policy on Managing Risk NISQ D22
Delegated Powers	NISQ Governing Body	It is the responsibility of the Directors to Delegate their powers outlined in the NISQ scheme of Delegation D23 to the NISQ Governing Body.
Governors Code of Conduct	Governors	It is the responsibility of each individual governor and the collective responsibility of the NISQ Governing Body to adhere to the Governors Code of Conduct NISQ Governing Body Policy D24.

## Financial Levels of Authority

<b>Delegated Duty</b>	Value	Delegated Authority	Comment
		Authority	
	All procurement must be carried out in compliance with the principles of the EU Treaties, include the free movement of goods (Article 28 of the EC Treaty), the right of establishment (Article 43), the freedom to provide services (Article 49), non-discrimination and equal treatment, transparency, proportionality and mutual recognition. For most goods and services where contracts will have a value over their lifetime in excess of the OJEU threshold, a strict procedure must be followed in compliance with the Public Contracts Regulations 2006 and related regulations.		
	Up to £1,000 and within yearly agreed budget.	Facilities Management Officer	No formal written competitive quotations are necessary, but due regard shall be had to the desirability of securing competition by verbal enquiry and written confirmation, where appropriate.
Ordering goods and services (including advertising of tenders and award of contracts)	£1001 Up to £5,000 and within yearly agreed budget.	Facilities Management Officer and either the Contracts Director or the Qualifications Director.	No formal written competitive quotations are necessary, but due regard shall be had to the desirability of securing competition by verbal enquiry and written confirmation, where appropriate.
Contracts	£5001 Up to £10,000 and within yearly agreed budget.	Facilities Management Officer and the Contracts Director and the Qualifications Director.	The Contracts Director or authorised deputies will arrange directly. At least two quotations should be obtained, and documentation held on file. A preferred provider may also be used where value for money can be demonstrated
	£10,001 Up to £25,000 and within yearly agreed budget.	Contracts Director	The Contracts Director or authorised deputies will arrange directly. At least three written quotations

Authorising monthly salary payments	Unlimited within yearly agreed budget.	NISQ Contracts Director, NISQ Facilities Management Officer (or designated NISQ finance representative)	Report to NISQ Governing Body any anomalies
Delegated Duty	Value	Delegated Authority	Comment
	Authority to accept other than lowest quotation or tender	Approval required in accordance with the delegated authority set out above	In instances where the lowest quotation is not accepted, and expenditure does not exceed £50,000 this should be reported to the NISQ Governing Body and the reasons for the decision recorded in the minutes
	Over £50,000 and within yearly agreed budget.	NISQ Governing Body	The NISQ Governing Body to obtain a minimum of three written tenders.  Tenders may be obtained via public advertisement, invitation to tender from a standing list where such a list is maintained, or from named persons. Where price is expected to exceed EU thresholds, (currently £164,176), EU tendering rules should apply including appropriate advertisement in the Official Journal of the European Union (OJEU).
	£25,001 Up to £50,000 and within yearly agreed budget.	Contracts Director and Qualifications Director	The Contracts Director or authorised deputies will arrange directly. At least three written quotations should be obtained, and documentation held on file. Expenditure will be approved by the NISQ Governing Body
			should be obtained, and documentation held on file. A preferred provider may also be used where value for money can be

<b>Delegated Duty</b>	Value	Delegated	Comment
		Authority	
Authorisation of payments	Up to £200,000	NISQ Contracts Director and NISQ Qualifications Director in line with bank mandate	Payments over £25,000 to have been pre-approved by the NISQ Governing Body.
Signatures for Cheques, BACS payment authorisations and other bank transfers		NISQ Contracts Director and NISQ Qualifications Director in line with bank mandate	
<b>Delegated Duty</b>	Value	Delegated	Comment
		Authority	
Variants of budget provision between budget heads of departments	Within department	Contracts Director and budget holder	Variants within department at discretion of Contracts Director in consultation with budget holder. All variants to be reported to NISQ Governing Body
	Up to £25,000	Contracts Director	report to NISQ Governing Body
	£25,001 - £50,000	Qualifications Director and Contracts Director	report to NISQ Governing Body
	Over £50,000	NISQ Governing body	NISQ Governing Body to report to shareholders
<b>Delegated Duty</b>	Value	Delegated	Comment
		Authority	
Disposal of assets	Up to £5,000	Contracts Director,	Contracts Director to notify NISQ Governing Body
	£5,000 -	Qualifications Director	report to NISQ Governing
	£20,000 £20,001- £50,000	and Contracts Director NISQ Governing body	report to shareholders
	over £50,000	NISQ Governing body	NISQ shareholders approval required
<b>Delegated Duty</b>	Value	Delegated	Comment
		Authority	
Write-off bad debts	Up to £1,000	Contracts Director and Qualifications Director	report to NISQ Governing Body
	Over £1,000	NISQ Governing body	NISQ Governing Body to report to shareholders

Delegated Duty	Value	Delegated Authority	Comment
Write-off overpayments to	Up to £1,000	Contracts Director and Qualifications Director	report to NISQ Governing Body
staff Up	Over £1,000	NISQ Governing body	NISQ Governing Body to report to shareholders
<b>Delegated Duty</b>	Value	Delegated	Comment
		Authority	
Purchase or sale of freehold property	Any	NISQ Governing body	Report to shareholders if within budget Shareholders' approval required if exceeds budget
Granting or taking up of any leasehold or tenancy agreement exceeding 3 years	Any	NISQ Governing body	Report to shareholders
Any guarantees, indemnities and letters of comfort entered into	Any	NISQ Governing body	Shareholders' approval required
Ex-gratia payments	Any	NISQ Governing body Up to £5,000	Shareholders' approval required over £5,000

## **HR Levels of Authority**

### **APPOINTMENTS**

The nomination committee must contain at least one member who has undertaken Safer Recruitment Training. The nomination committee will consist of 3 members from the following pool, the shareholders, the NISQ Governing Body and an independent HR company representative. These members may nominate an alternative representative if they are unavailable to make up a panel. These are minimum requirements and other personnel may be involved in the appointment process.

Position	Delegated Authority	Appeals
NISQ Qualifications	NISQ shareholders	3 Nomination Committee
Director		members who were not involved in
		the original decision
NISQ Contracts Director	NISQ shareholders	3 Nomination Committee
		members who were not involved in
		the original decision
Chairman of the NISQ	NISQ shareholders	3 Nomination Committee
Governing Body		members who were not involved in
		the original decision

### NISQ D23

NICO Bassassible	2 Namination Committee	2 Namination Committee
NISQ Responsible	3 Nomination Committee	3 Nomination Committee
Officer	members approved by the NISQ	members who were not involved in
11100 OL 1 6 O U	shareholders	the original decision
NISQ Chief Compliance	3 Nomination Committee	3 Nomination Committee
Officer	members approved by the NISQ	members who were not involved in
	shareholders	the original decision
NISQ Facilities	3 Nomination Committee	3 Nomination Committee
Management Officer	members approved by the NISQ	members who were not involved in
	shareholders	the original decision
NISQ Senior Academic	3 Nomination Committee	3 Nomination Committee
on the Governing Body	members approved by the NISQ	members who were not involved in
	shareholders	the original decision
NISQ Senior Security	3 Nomination Committee	3 Nomination Committee
Specialist on the	members approved by the NISQ	members who were not involved in
Governing Body	shareholders	the original decision
NISQ Challenge, Review	NISQ Governing Body	Full nomination committee
and Advisory Committee	recommend to the shareholders	assesses and agrees a
	necessary knowledge gap	consensus/alternative/vacant post.
	requirements/personnel,	
	shareholders approve and/or	
	source specialists.	
NISQ Qualifications	3 members of NISQ Governing	3 NISQ Governing Body members
Division staff	Body to include the	who were not involved in the
Division stan	Qualifications Director or Chief	original decision
	Compliance Officer	Original decision
NISQ Audit Risk and	3 members of NISQ Governing	3 NISQ Governing Body members
Compliance Division	Body to include the	who were not involved in the
Staff	Qualifications Director or Chief	
Stair	-	original decision
NICO Control Division	Compliance Officer	2 NICO Company in Park and a section
NISQ Contracts Division	3 members of NISQ Governing	3 NISQ Governing Body members
Staff	Body to include the Contracts	who were not involved in the
	Director or the Facilities	original decision
	Management Officer	
NISQ Facilities	3 members of NISQ Governing	3 NISQ Governing Body members
Management Division	Body to include the Contracts	who were not involved in the
Staff	Director or Facilities	original decision
	Management Officer	
3 NISQ Approval Panel	3 members of NISQ Governing	3 NISQ Governing Body members
Members	Body to include the Chairperson	who were not involved in the
	of the Governing Body or the	original decision to include the
	Chief Compliance Officer	Chairperson of the Governing Body
		or the Chief Compliance Officer
3 NISQ Appeals Panel	3 members of NISQ Governing	3 NISQ Governing Body members
Members	Body to include the Chairperson	who were not involved in the
	of the Governing Body or the	original decision to include the
	Chief Compliance Officer	Chairperson of the Governing Body
	·	or the Chief Compliance Officer
3 NISQ Complaints Panel	3 members of NISQ Governing	3 NISQ Governing Body members
Members	Body to include the Chairperson	who were not involved in the
	of the Governing Body or the	original decision to include the
	Chief Compliance Officer	Chairperson of the Governing
	Cinei Comphance Officei	Champerson of the Governing

		Body or the Chief Compliance Officer
NISQ External Verifier/s	3 members of NISQ Governing Body to include the Qualifications Director or the Chief Compliance Officer	3 NISQ Governing Body members who were not involved in the original decision to include the Qualifications Director or the Chief Compliance Officer
NISQ Invigilators	Chief Compliance Officer and the Facilities Management Officer.	3 NISQ Governing Body members who were not involved in the original decision to include the Qualifications Director

### **REDUNDANCY**

The NISQ Governing Body will have determined that there is a Redundancy situation. The following delegation model shall apply (HR advice should always be sought)

Post	Delegated	Nominations	Appeals
	Authority	Committee	<b>,</b>
Responsible Officer, Directors, Officers and Governors	The NISQ shareholders	The nomination committee will consist of 3 members from the following pool, the NISQ shareholders, the NISQ Governing Body and an independent HR company representative	The Appeal nomination committee will consist of 3 members from the nomination committee who have not been involved in the original decision
NISQ departmental Staff	NISQ Associated Divisional Director	3 members of NISQ Governing Body to include the associated Qualifications Director or the Contracts Director	3 NISQ Governing Body members not involved in the original decision to include the Qualifications Director or the Contracts Director
Approval Panel, Appeals Panel, Complaints Panel, External Verifiers and Invigilators	NISQ Chairperson of the Governing Body	Chairperson of the Governing Body, Chief Compliance Officer and a member of the Challenge, review and Advisory committee.	3 members of NISQ Governing Body not involved in the original decision

#### **DISCIPLINARY CASES AND DISMISSALS**

For disciplinary cases and dismissals, the following delegation model shall apply (HR advice should always be sought)

- Disciplinary
- Capability (professional competence)
- Ill Health Capability
- Some other substantial situation.

Post	Delegated	Nominations Committee	Appeals
	Authority		
Responsible Officer,	The NISQ	The nomination	The Appeal
Directors, Officers	shareholders	committee will consist	nomination
and Governors		of 3 members from the	committee will
		following pool, the NISQ	consist of 3 members
		shareholders, the NISQ	from the nomination
		Governing Body and an	committee who have
		independent HR	not been involved in
		company representative	the original decision
NISQ departmental	NISQ Associated	3 members of NISQ	3 NISQ Governing
Staff	Divisional Director	Governing Body to	Body members who
		include the associated	were not involved in
		Qualifications Director	the original decision
		or the Contracts	to include the
		Director	Qualifications
			Director or the
			Contracts Director
Approval Panel,	Chairperson of the	Chairperson of the	3 members of NISQ
Appeals Panel,	Governing Body	Governing Body, Chief	Governing Body
Complaints Panel,		Compliance Officer and	
External Verifiers and		a member of the	
Invigilators		Challenge, review and	
		Advisory committee.	

# FLEXIBLE WORKING REQUESTS /UNPAID LEAVE & OTHER SIMILAR REQUESTS

For these requests the following delegation model shall apply: (HR advice should always be sought)

Post	Delegated	Nominations	Appeals
	Authority	Committee	
Responsible Officer,	The Chairman of the	The nomination	The Appeal
Directors, Officers	Governing Body	committee will consist	nomination
and Governors		of 3 members from the	committee will consist
		following pool, the	of 3 members from
		NISQ Governing Body	the following pool, the
		and an independent HR	NISQ Governing Body
		company	and an independent
		representative	HR company

NISQ departmental Staff	NISQ Associated Divisional Director	3 members of NISQ Governing Body to include the associated Qualifications Director or the Contracts Director	representative who have not been involved in the original decision.  3 NISQ Governing Body members who were not involved in the original decision to include the Qualifications Director or the Contracts
			Director
Approval Panel,	Chairperson of the	Chairperson of the	3 members of NISQ
Appeals Panel,	Governing Body	Governing Body, Chief	Governing Body
Complaints Panel,		Compliance Officer and	
External Verifiers and		a member of the	
Invigilators		Challenge, review and	
		Advisory committee.	

GRIEVANCE			
Post	Delegated Authority	Nominations Committee	Appeals
Responsible Officer, Directors, Officers and Governors	The Chairman of the Governing Body	The nomination committee will consist of 3 members from the following pool, the NISQ Governing Body and an independent HR company representative	The Appeal nomination committee will consist of 3 members from the following pool, the NISQ Governing Body and an independent HR company representative who have not been involved in the original decision
NISQ departmental Staff	NISQ Associated Divisional Director	3 members of NISQ Governing Body to include the associated Qualifications Director or the Contracts Director	3 NISQ Governing Body members who were not involved in the original decision to include the Qualifications Director or the Contracts Director
Approval Panel, Appeals Panel, Complaints Panel, External Verifiers and Invigilators	Chairperson of the Governing Body	Chairperson of the Governing Body, Chief Compliance Officer and a member of the Challenge, review and Advisory committee.	3 members of NISQ Governing Body

OTHER HR FUNCTIONS		
Function	Delegated Authority	
Compromise Agreements	Delegated Authority	
Compromise agreements up to and including £10,000	Contracts Director to agree terms. 3 members of NISQ Governing Body to approve and Chair of NISQ Governing Body to sign.	
Compromise agreements in excess of £10,000 and below £50,000	Contracts Director to agree terms. NISQ Governing Body to approve and Chair of NISQ Governing Body to sign.	
Compromise agreements in excess of £50,000	NISQ Governing Body to agree terms. Approval sought from NISQ shareholders Chair of NISQ Governing Body to sign.,	
Signature of Letter of	Delegated Authority	
Signature of Letter of	Delegated Additionty	
Appointments	Chair of NICO Coverning Dady	
Responsible Officer	Chair of NISQ Governing Body	
Directors,	Chair of NISQ Governing Body	
Governors	Chair of NISQ Governing Body	
Officers	Chair of NISQ Governing Body	
NISQ departmental Staff	Chair of NISQ Governing Body	
Approval Panel,	Chair of NISQ Governing Body	
Appeals Panel,	Chair of NISQ Governing Body	
Complaints Panel	Chair of NISQ Governing Body	
External Verifiers	Chair of NISQ Governing Body	
Invigilators	Chair of NISQ Governing Body	
Collective Agreements	Chair of NISQ Governing Body	
Acting up Payments/Additional Payments	Delegated Authority	
i ayinciits		
(excluding those linked to performance		
(excluding those linked to performance management)		
	NISQ shareholders	
management)	NISQ shareholders NISQ shareholders	
management) Responsible Officer		
management) Responsible Officer Directors,	NISQ shareholders	
management) Responsible Officer Directors, Governors	NISQ shareholders NISQ shareholders	
management) Responsible Officer Directors, Governors Officers	NISQ shareholders NISQ shareholders NISQ Governing Body	
management)  Responsible Officer  Directors,  Governors  Officers  NISQ departmental Staff	NISQ shareholders NISQ shareholders NISQ Governing Body NISQ Governing Body	
management)  Responsible Officer  Directors,  Governors  Officers  NISQ departmental Staff  Approval Panel,	NISQ shareholders NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body	
management) Responsible Officer Directors, Governors Officers NISQ departmental Staff Approval Panel, Appeals Panel,	NISQ shareholders NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Contracts reported to NISQ Governing Body	
management)  Responsible Officer  Directors,  Governors  Officers  NISQ departmental Staff  Approval Panel,  Appeals Panel,  Complaints Panel	NISQ shareholders NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Contracts reported to NISQ Governing Body	
management) Responsible Officer Directors, Governors Officers NISQ departmental Staff Approval Panel, Appeals Panel, Complaints Panel External Verifiers	NISQ shareholders NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body	
management) Responsible Officer Directors, Governors Officers NISQ departmental Staff Approval Panel, Appeals Panel, Complaints Panel External Verifiers Invigilators	NISQ shareholders NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body	
management)  Responsible Officer  Directors,  Governors  Officers  NISQ departmental Staff  Approval Panel,  Appeals Panel,  Complaints Panel  External Verifiers  Invigilators  Collective Agreements	NISQ shareholders NISQ Shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Governing Body	
management) Responsible Officer Directors, Governors Officers NISQ departmental Staff Approval Panel, Appeals Panel, Complaints Panel External Verifiers Invigilators Collective Agreements  Performance Management	NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Governing Body  Delegated Authority	
management)  Responsible Officer  Directors,  Governors  Officers  NISQ departmental Staff  Approval Panel,  Appeals Panel,  Complaints Panel  External Verifiers  Invigilators  Collective Agreements  Performance Management  Responsible Officer	NISQ shareholders NISQ Shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Governing Body  Delegated Authority NISQ shareholders	
management) Responsible Officer Directors, Governors Officers NISQ departmental Staff Approval Panel, Appeals Panel, Complaints Panel External Verifiers Invigilators Collective Agreements  Performance Management Responsible Officer Directors,	NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Governing Body  Delegated Authority	
management) Responsible Officer Directors, Governors Officers NISQ departmental Staff Approval Panel, Appeals Panel, Complaints Panel External Verifiers Invigilators Collective Agreements  Performance Management Responsible Officer Directors, Governors	NISQ shareholders NISQ Shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Governing Body  Delegated Authority  NISQ shareholders NISQ shareholders	
management) Responsible Officer Directors, Governors Officers NISQ departmental Staff Approval Panel, Appeals Panel, Complaints Panel External Verifiers Invigilators Collective Agreements  Performance Management Responsible Officer Directors, Governors Officers	NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Governing Body  Delegated Authority NISQ shareholders NISQ shareholders Chair of NISQ Governing Body Chair of NISQ Governing Body	
management) Responsible Officer Directors, Governors Officers NISQ departmental Staff Approval Panel, Appeals Panel, Complaints Panel External Verifiers Invigilators Collective Agreements  Performance Management Responsible Officer Directors, Governors	NISQ shareholders NISQ Governing Body NISQ Governing Body NISQ Contracts reported to NISQ Governing Body NISQ Governing Body  Delegated Authority NISQ shareholders NISQ shareholders Chair of NISQ Governing Body	

Appeals Panel,	NISQ Contracts Director and FMO
Complaints Panel	NISQ Contracts Director and FMO
External Verifiers	NISQ Contracts Director and FMO
Invigilators	NISQ Contracts Director and FMO
Staff Restructures	Contracts Director and Facilities Management
	Officer approved by NISQ Governing Body
Re-grading/Re-	Delegated Authority
designation/increase in hours	
(not within approved budget)	
Salaries in excess of £55,000	Recommended by NISQ Governing Body and
	approved by NISQ shareholders
Salaries below £55,000	NISQ Governing Body and report to NISQ
	shareholders
Creation of permanent new post with salary >	Recommended by NISQ Governing Body and
£55,000(not within approved budget)	approved by NISQ shareholders
Creation of permanent new posts with salary	NISQ Governing Body and report to NISQ
between £20,000 and £55,000 (not within	shareholders
approved budget)	
Creation of permanent new posts with salary	NISQ Governing Body and report to NISQ
below £20,000 (not within approved budget)	shareholders
Creation of temporary new posts of up to one	NISQ Governing Body
year (not within approved	
budget	
Revisions to Pay and Conditions	Recommended by NISQ Governing Body and
	approved by NISQ shareholders
Decision to make Redundancies	NISQ Governing Body
Authorisation of redundancy/early retirement	Contracts Director so long as redundancies were
payments	approved by NISQ Governing Body
Calan	D

### Salary Range

The remuneration committee pool must contain at least one member of the Contracts Division and one member who has managed a multi-million-pound company and or a multi-million-pound implementing organisation. The remuneration committee will consist of 3 members from the following pool, the NISQ shareholders, the Governing Body and an independent Financial services company representative. These members may nominate an alternative representative if they are unavailable to make up a panel. These are minimum requirements and other personnel may be involved in the remuneration process.

Determining Pay Range	Delegated Authority
Determination of Responsible Officer pay	NISQ remuneration committee
range	
Determination of Directors pay range	NISQ remuneration committee
Determination of Governors pay range	NISQ remuneration committee
Determination of Officers pay range	NISQ remuneration committee
Determination of NISQ departmental Staff pay	NISQ remuneration committee
range	
Determination of pay range for an individual	NISQ remuneration committee
with salary more than £55,000 (Not staff or	
below)	

Determination of pay range for an individual with salary less than £55,000 (Not staff or	NISQ remuneration committee
below)	
Determination of Approval Panel pay range	NISQ remuneration committee
Determination of Appeals Panel pay range	NISQ remuneration committee
Determination of Complaints Panel pay range	NISQ remuneration committee
Determination of External Verifiers pay range	NISQ remuneration committee
Determination of Invigilators pay range	NISQ remuneration committee
Administration of employment contracts, pay and conditions of services (except for previous delegated authorities)	NISQ Facilities Management Officer

## **Operational Levels of Authority**

### **OPPERATIONAL PROCEDURES**

It is the responsibility of the NISQ Governing body to ensure all operational guidelines to comply with the general conditions of recognition are in place and adhered to.

Delegated Duty	<b>Delegated Authority</b>	Comment
The Governing Body	Delegated core governance and management functions by the NISQ Directors under the Scheme of Delegation	The Governing Body is responsible for carrying out the powers of the company that have been delegated to it under NISQ guidelines NISQ GL21 from the NISQ Directors under the NISQ Scheme of Delegation approved by the NISQ Directors and the NISQ shareholders.
Directors Statutory Obligations	The NISQ Directors having delegated their powers to the NISQ governing Body fulfil their statutory obligations while being appointed unto the NISQ Governing Body.	The two NISQ Directors, the NISQ Qualifications Director and NISQ Contracts Director are appointed by the NISQ Shareholders and delegate their powers of management of NISQ to the NISQ Governing Body under the Scheme of Delegation. Under their statutory duties they are appointed to the NISQ Governing Body under NISQ guidelines NISQ 21.

The NISQ Challenge, Review and Advisory Committee	no powers of responsibility delegated to them	no powers of responsibility delegated to them, but individual personnel of this committee may be appointed as alternate NISQ Directors or alternate NISQ Governors with associated powers delegated to them by the NISQ Governing Body, if there is an identified conflict of interest or a need for specific additional groupings or functions.
The NISQ Qualifications Division	NISQ Governing body	Delegated operational authority for the NISQ Qualifications Division under NISQ guideline NISQ GL2 rests with the NISQ Qualifications Director.
The NISQ Qualifications Director	NISQ Governing body	Operational guidelines for the NISQ Qualifications Director are NISQ guideline NISQ GL19 and the qualifications division is answerable to the NISQ Governing Body
Audit, Risk and Compliance Department	NISQ Governing body	Delegated operational authority for the Audit, Risk and Compliance Department under NISQ guideline NISQ GL1 rests with the NISQ Qualifications Director and is managed by the Chief Compliance Officer.
NISQ Qualifications Administration Officer	NISQ Governing body	Operational management of the NISQ Qualifications Administration Officer under NISQ guideline NISQ GL4 will be undertaken by the Chief Compliance Officer.
The NISQ External Centre Verifier	NISQ Governing body	Operational management of the NISQ External Centre Verifier under NISQ guideline NISQ GL5 will be undertaken by the Chief Compliance Officer.

The NISQ Examination Invigilator	NISQ Governing body	Operational management of the NISQ Examination Invigilator under NISQ guideline NISQ GL6 will be undertaken by the Chief
The NISQ Assessment Process	NISQ Governing body	Compliance Officer.  Delegated operational authority
		for the NISQ Assessment Process under NISQ guideline NISQ GL10 rests with the NISQ Qualifications Director.
NISQ Learners Continuous Assessment Portfolio	NISQ Governing body	Delegated operational authority for the NISQ Learners Continuous Assessment Portfolio under NISQ guideline NISQ GL12 rests with the NISQ Qualifications Director.
NISQ Withdraw of Qualifications Template	NISQ Governing body	Delegated operational authority for the NISQ Withdraw of Qualifications under NISQ guideline NISQ GL22 rests with the NISQ Qualifications Director.
NISQ Certificates and Replacement Certificates	NISQ Governing body	Delegated operational authority for the NISQ Certificate and Replacement Certificates under NISQ guideline NISQ GL26 rests with the NISQ Qualifications Director.
NISQ e-Learners Pathway	NISQ Governing body	Delegated operational authority for the NISQ e-Learners Pathway under NISQ guideline NISQ GL27 rests with the NISQ Qualifications Director.
NISQ Approval Panel	NISQ Governing body	A 3-person Approval Panel under guidelines NISQ GL 7 appointed by the NISQ Governing Body. Approval Panel with multiple approval functions forwards recommendations to Governing Body for ratification and final approval.
NISQ Appeals Panel	NISQ Governing body	A 3-person Appeals Panel under guidelines NISQ GL 23 appointed by the NISQ Governing Body. Appeals Panel

		with multiple appeal functions forwards recommendations to Governing Body for ratification and final approval.
NISQ Complaints Panel	NISQ Governing body	A 3-person Complaints Panel under guidelines NISQ GL 28 appointed by the NISQ Governing Body. Complaints Panel with multiple complaint reviewing functions, forwards recommendations to Governing Body for ratification and final approval.
NISQ Conditions of Approval for NISQ Approved Centres	NISQ Governing body	Delegated operational authority for the NISQ Conditions of Approval for NISQ Approved Centres under NISQ guideline NISQ GL17 rests with the NISQ Qualifications Director and is managed by the Chief Compliance Officer under verification by the NISQ External Verifier.
NISQ Approved Centre Assessors Guidance	NISQ Governing body	Delegated operational authority for the NISQ Approved Centre Assessors Guidance under NISQ guideline NISQ GL13 rests with the NISQ Qualifications Director and is managed by the Chief Compliance Officer under verification by the NISQ External Verifier.
NISQ Approved Centre Staff Guidance	NISQ Governing body	Delegated operational authority for the NISQ Approved Centre Staff Guidance under NISQ guideline NISQ GL14 rests with the NISQ Qualifications Director and is managed by the Chief Compliance Officer under verification by the NISQ External Verifier.
NISQ Approved Centres Support Staff Guidance	NISQ Governing body	Delegated operational authority for the NISQ Approved Centres Support Staff Guidance under NISQ guideline NISQ GL15 rests with the NISQ Qualifications

### NISQ D23

		Director and is managed by the Chief Compliance Officer under verification by the NISQ External Verifier.
The NISQ Contracts Division	NISQ Governing body	Delegated operational authority for the NISQ Contracts Division under NISQ guideline NISQ GL11 rests with the NISQ Contracts Director
The NISQ Contracts Director	NISQ Governing body	Operational guidelines for the NISQ Contracts Director are NISQ guideline NISQ GL18 and the contracts division is answerable to the NISQ Governing Body
NISQ Facilities Management Department	NISQ Governing body	Delegated operational authority for the NISQ Facilities Management Department under NISQ guideline NISQ GL3 rests with the NISQ Contracts Director and is managed by the Facilities Management Officer.